









## In this session we will discuss...

What is the best social media platform(s) for my team?

How do I best utilize each social media platform?

What are best practices for a professional social media page?

How do I track if my social media efforts are successful?



# **Questions & Answers**



# Facebook



## The Basics



#### **Audience**

Ages 25-65
Typically a female-dominant following



### **Recommended Content**

Informational content Events/announcements Photos/videos



## **Platform Challenges**

Audience needs vary widely



## **Profile Must-Haves**



### **Engaging Pictures**

High-resolution profile picture Cover photo: 2050 x 780 px



#### **Contact Information**

Phone number, email, website and address Hours of operation



## **Page Description**

Keep it consistent with what appears on the district website.



## **Drive Traffic**



#### **Post Content**

Minimum: 3/week

Ideal: 1/day



### **Track Progress**

Use the "Insights" tab to track page engagement, reach, likes, follows, views, demographics, etc.



### **Engage**

Tag followers, promote your page and seek page reviews from top followers.







Irving ISD's Most Experienced Teachers Highest Paid in Metroplex | Insider

Get More Likes, Comments and Shares When you boost this post, you'll show it to more people.

13.932 People Reached

THEINSIDER, IRVINGISD, NET

1.658 Engagements

**Boost Post** 





Irving Independent School District: Honoring #74...

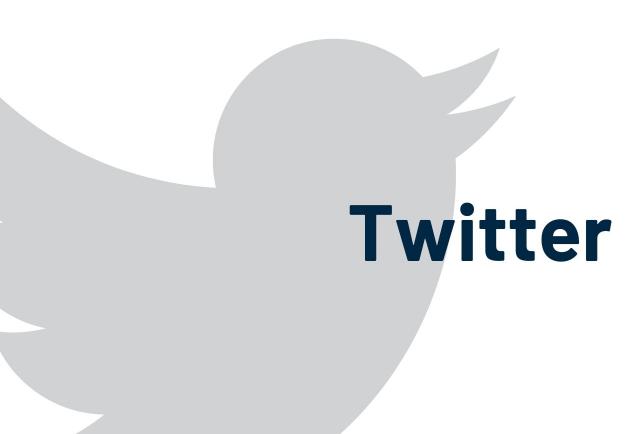
Nimitz High School, Irving ISD honors the life and legacy of Cesar Salazar at the school's senior night. "Cesar's legacy will never be forgotten." \$\infty 74

1:24 - Uploaded on 10/02/2020 - Owned - Appears Once - View Permalink & - Copy Video ID



# Questions?







## **The Basics**



#### **Audience**

Primary audience: district employees and departments Secondary audience: students Tertiary: community members



#### **Recommended Content**

Mix it up! Utilize platform tools (retweet, tweet threads, polls, live tweeting)
\*ideal for real-time updates



## **Platform Challenges**

Information overload!
Video and character limits
No editing after posting



## **Profile Must-Haves**



### **Engaging Pictures**

High-resolution profile picture Cover photo:  $1500 \times 500 px$ 



#### **Contact Information**

Website, location



## **Page Description**

Keep it simple and consistent (160-character max)



## **Drive Traffic**



#### **Post Content**

Minimum: 3-5 (includes retweets)



### **Track Progress**

Use the "analytics" tab to view monthly overview of profile visits, new followers, mentions, etc.



### **Engage**

Tag followers, engage in trending conversations, use hashtags (sparingly)

#### Top Tweet earned 2,775 impressions

Assistant Chief of Finance Fernando
Natividad is pulling out all the stops to
celebrate #mylrvingISD principals with the
@nimitzHSband!
pic.twitter.com/T46IS01akS



**♠**6 **₹3**2 ♥52

#### Top Tweet earned 8,439 impressions



Tonight Superintendent @IISDMagdaHdz surprised @MacArthurCards sophomore, Adrian Bevelle, at his home to present him with an #IISDGameChanger award for his positivity and commitment to education!

Be sure to this tweet to congratulate Adrian! pic.twitter.com/3IKXnrLF2v



18 13 18 226

#### Top Tweet earned 9,789 impressions

.@NimitzFootball1 honors the life and legacy of Cesar Salazar at the @NimitzVikings senior night. "Cesar's legacy will never be forgotten." #74 pic.twitter.com/qieZwQSK9L



**£**3 68 ♥ 230



# Questions?







## The Basics



### **Audience**

Primary: students

Secondary: young parents and teachers



#### **Recommended Content**

Always high-quality photo, graphic, GIF or boomerang. Use a variety!



## **Platform Challenges**

Ever-changing algorithm



## **Profile Must-Haves**



## **Engaging Pictures**

High-quality profile picture



#### **Contact Information**

Location and Linktree (multi-link host)
Utilize profile tabs



### **Page Description**

Keep it simple and consistent.



## **Drive Traffic**



#### **Post Content**

No more than 1/day (feed)
Unlimited posting on your story



### **Track Progress**

Use the "Insights" tab to track page engagement, reach, likes, follows, views, etc.



## **Engage**

Post to your story, ask questions using polls, try a user takeover, tag users







View Insights

Promote

M







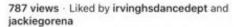
August 11





View Insights





irvingisd ● Guess who's back, back again!? 

in-person learners, that's who!

#IrvingFirstDayTakeTwo

September 28



...

Promote

M

#### irvingisd

Irving Independent School District



View Insights

Promote

...









436 views · Liked by luis\_gamboa75 and akbusybee

irvingisd Woo-hoo! 55 We've surpassed 2,000 followers on the 'gram, and it's all thanks to you!

Can you help us get to 3,000? Ready, Set, Go!

October 12 - Made with Boomerang



# Questions?









## Resources



#### **Get Creative!**

Canva, InShot, iMovie



#### **Get Ahead!**

TweetDeck, Facebook Creator Studio









## Reminders



#### **Invest**

An engaging page takes a lot of time.



## **Stay Professional**

Remember, everything you post reflects on Irving ISD and is visible to anyone online.









## **Final Thoughts**



### **Need Help?**

IrvingISD.net/CommunicationRequests



### **Watch Again**

This session was recorded! Please email Claire Garcia at clairegarcia@irvingisd.net for a link to the recording.





# Final Questions?

